Welcome

The process of learning property management is similar to learning a new language – start with the basics and keep practicing until it becomes “fluent”.

Here are the PMO’s basics:
1. Be familiar with the Property Management Manual
2. Learn and use the tools (see below)
3. Put on a “detective hat” when solving property challenges

As a DPA, you will befriend these tools --

1. **PMO website** for policies and procedures  
2. **Sunflower** application for recording, managing and disposing assets  
   [http://ofweb.stanford.edu](http://ofweb.stanford.edu)
3. **OBIEE** for report 286 (asset listing) and report 288 (unmatched)  
   [http://bi.stanford.edu](http://bi.stanford.edu)
4. **SPARC**, an online portal for disposal, cap-template and DPA directory  
   [http://sparc.stanford.edu](http://sparc.stanford.edu)
5. **Event Labor Services** work order form  
   [http://eventservices.stanford.edu/requests/index.cfm](http://eventservices.stanford.edu/requests/index.cfm)

As your PSR, I am committed to assisting you in any way I can. I will walk you through every activity in property management: tagging, screening, disposal, donation, transfer, reporting, etc.

PMO is here for you. You can reach me at 650-723-7272(v) or ltang@stanford.edu. Be sure to sign up for the property training in Axess.

Thanks!

Lan Tang, CPPS

Property Service Representative (PSR)