

VPDoR FY24 Budget Plan

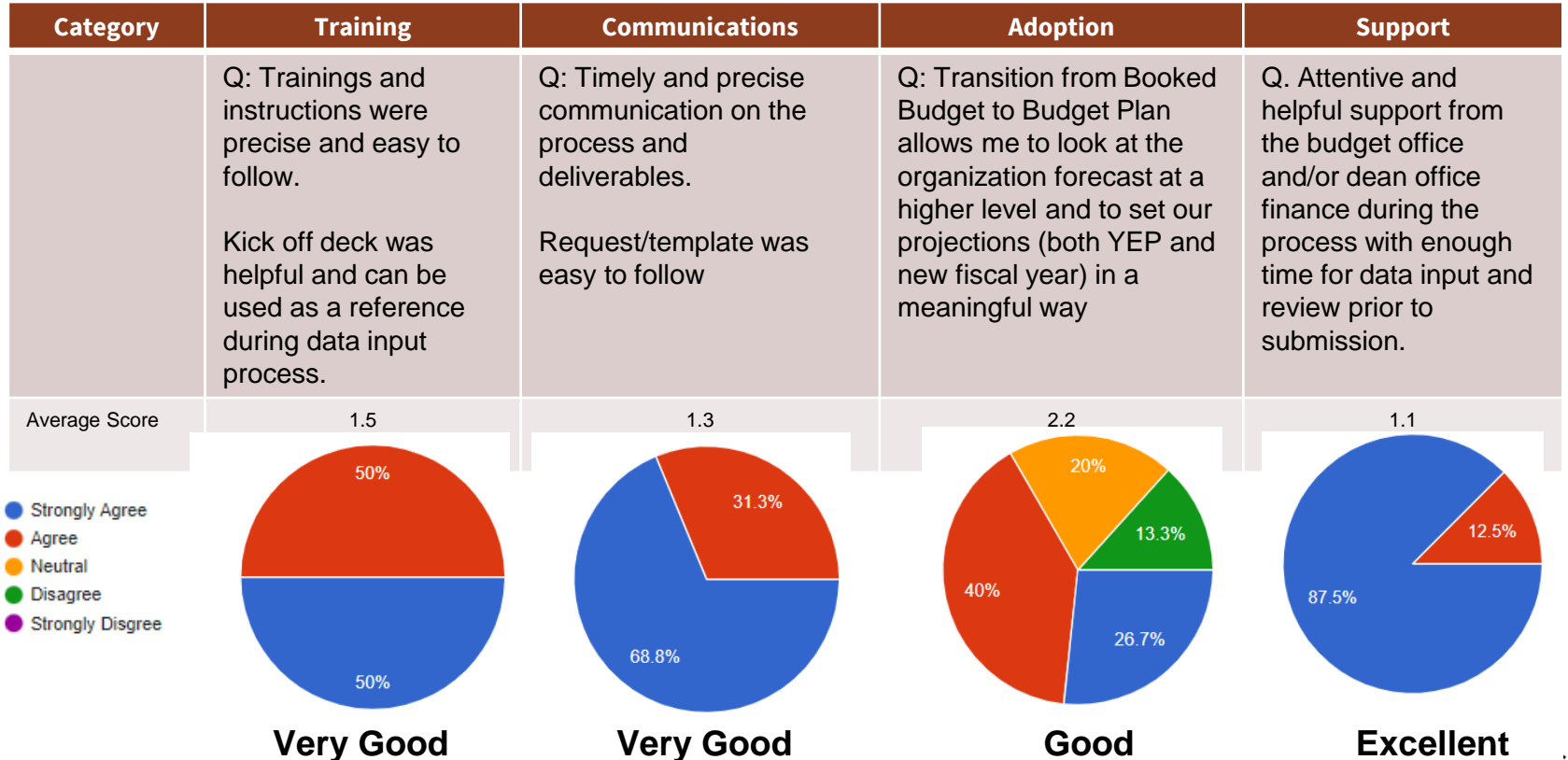
Survey results

April 2023

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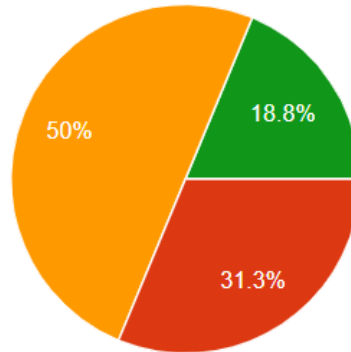
Survey Results



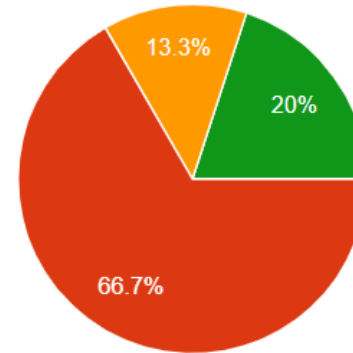
- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

Survey Results

Category	User Experience	Support Utilization
	Q: Overall experience in using Budget Plan module during Spring Budget Plan submission.	Q: Did you seek help during the process?



- Disappointing
- Challenging but possible
- Easy to Follow
- Exceptional



- Budget Office Open Lab
- 1:1 with Dean Office Finance
- Attended Open Lab and worked with Dean Office Finance
- No help required

The Good

“The **support from the DOR finance team** made the whole process possible.”

“My 1:1 meetings with our DoR finance person were extremely beneficial. I received timely feedback and **thoughtful guidance** throughout.”

“The high level helped me see some overall budget items better and oddly I also dug into some items deeper... I can't express how much I am **grateful for the finance support.**”

“The build-up to the process was very helpful. It was good to have a **heads up in 2022** that we'd be required to do the Budget Plan, ... As a unit that had never done the Budget Plan before, we found the **support** we received from the Dean's Office Finance team very valuable.”

Needs Improvement

“I worked late hours...and the **site occasionally froze** or didn't work at random hours.”

“FSI **needs more time** to complete their plan module, so opening up sooner is better for us”

“I'm new to Stanford and its financial system, but I feel like the budget plan was **stunningly complex** and there were a lot of hurdles to jump over...”

“Variance report - ... **Excel spreadsheet worked so much better** than entering information in the system.”